

# 5 Signs You're Working with GovTech

## DINO-SOFTWARE



**di·no·soft·ware**

*/ˈdīnəˌsɒf(t)wer/ (noun)*

Government technology that has become outdated or obsolete because of failure to adapt to changing circumstances.

### The interface is outdated

If the software you're using looks like it belongs in the 90's, it's time for an **upgrade**. Clean, user-friendly design is an essential component of modern tech solutions because users won't get the most out of software if they're unsure how to interact with it. Dino-software companies don't care whether you use their tools or not. You already paid.



### The software doesn't adapt

Dino-software doesn't use agile product roadmaps, designed to roll out new features based on user feedback. Their solutions may have been great at one time, but they are no longer interested in making improvements. **Modern technology should be able to adapt to new use cases over time.**



### It's tough to get questions answered

Daily users rely on software to get critical work done. Modern companies provide on-call support to help users navigate questions, concerns, or user error on the spot. Dino-software companies do not. They may **leave you hanging for days, weeks, and months**, disrupting your important workflow in the process.



### They ask you to pay more for less

Many dino-software companies **charge local governments additional fees** for initial user training or software customizations. Partner with companies that have onboarding and implementation practices that encourage all users to make the most of their software investment.



### They buy up new solutions

**Those who can't do, buy.** A common practice among dinosaurs is to purchase smaller, more innovative companies that have the in-demand solutions local government leaders want. In time, these formerly nimble technology solutions become add-on items to the original, cumbersome software. A lose-lose for everyone.

## Don't work with Dino-software.

At ViewPoint Cloud, we believe that local government leaders deserve more out of their technology partners. We support more than **170 communities** nationwide with our **user-friendly permitting automation software** and **top-notch service**.